

TERRAlife™

Warranty & Care

LIMITED LIFETIME WARRANTY CERAMIC SINKS

TERRAlife products are manufactured to the highest standard. Should any defect in the material or construction arise within the guarantee period and in the judgment of TERRAlife or an authorised representative is agreed as being defective, we will replace the product free of charge providing the item has been used in a solely domestic application and fitted in accordance with the installation instructions provided. The care and cleaning guides must be observed at all times.

TERRAlife reserves the right to inspect any product reported to be defective before replacement and TERRAlife's decision is final.

EXCLUSIONS

- » Normal wear and tear or any damage or defect due to improper installation or abuse of fitting or damage from misuse, negligence or accident.
- » Consequential damage resulting prior to or as a result of agreement to replace the product.
- » Damage resulting from transportation.
- » Accidental damage caused by foreign objects or substances.
- » Damage or alterations carried out by third parties.
- » Products installed in a commercial environment.
- » Calls to put right incorrectly installed products.
- » Use outside of designated markets.
- » Labour and transport.
- » Wastes.

CONDITIONS

- » This guarantee applies to the original purchaser only and cannot be transferred.
- » The original installation was completed by a qualified tradesman.

CLAIMS

- » A claim will only be recognised by TERRAlife if accompanied by a copy of invoice/ receipt confirming the date and proof of ownership.

This guarantee is in addition to and does not diminish your statutory or legal rights.

PRODUCT IMPROVEMENT

Due to our continued product development policy, we reserve the right to modify product specifications and/or dimensions without notice.

This guarantee is in addition to and does not diminish your statutory or legal rights.

SINK GUARANTEES

Lifetime guarantee against manufacturing defects.

CARE & CLEANING

CERAMIC SINKS

TERRAlife products are manufactured to the highest standard, by following these maintenance tips you can maintain the finish of your ceramic sink for longer.

- » After each use, always wipe the sink down with warm soapy water and a cloth. This will remove general everyday stains from your sink. A ceramic sink rubber will clear most marks, we recommend these are used with washing up liquid.
- » In hard water areas limescale deposits can build up on the sink over time. The limescale can become strongly coloured by such foods as coffee and etc., we recommend the use of lemon juice or vinegar to remove this. Apply, leave for a few minutes and rinse away with water.
- » If stains become ingrained in the bowl, an overnight soak using diluted biological washing powder should remove the marks easily. Ensure you thoroughly rinse the sink with water afterwards.
- » We recommend the use of baskets and chopping boards to reduce the risk of accidental damage.
- » You must not pour strong chemicals down the sink such as bleach, white sprit, ammonia, caustic soda, and sterilising solutions. If this should accidentally happen, quickly wipe the spill away and rinse with plenty of water.
- » We do not recommend the use of a plastic washing-up bowl, as particles of grit which may be impregnated in the base of the bowl could scratch surface of the sink.
- » Do not chop food directly on the sink surface, as this will cause damage. Wooden chopping boards are available for this purpose.
- » Avoid dropping sharp or heavy objects onto the sink as this may scratch, chip or crack the surface.
- » Leaving neat bleach in the sink can cause damage to all types of sinks. If neat bleach should come into contact with this product, please rinse thoroughly with warm soapy water.

TERRAlife™

contact@terralife.co.uk

AFTER SALES SUPPORT

Please contact your retailer

Email: contact@terralife.co.uk or visit our website at

www.TERRAsinks.co.uk for further product information.